

Thurrock Integrated Care Partnership

20 May 2020 3:00pm – 4:00pm

Minutes and action points

Attendees

Roger Harris (Co Chair, Thurrock Council) / Mark Tebbs (Co-Chair Thurrock CCG), Dr Anil Khallil, Sheila Murphy Director of Children's Services, Ian Wake Thurrock Council, Les Billingham Thurrock Council, Sean Clark Thurrock Council, Rahul Chaudhari Thurrock CCG, Maria Wheeler Thurrock CCG, Jane Foster-Taylor Thurrock CCG, Ian Stidston Thurrock CCG, Nigel Leonard EPUT, Tania Sitch NELFT / Brid Johnson NELFT, Kristina Jackson Thurrock CVS, Michelle Stapleton BTUH, Mohammed Munshi PCN (Aveley/Ockendon), Dr Reg Rehal PCN (Tilbury).

Apologies or represented at the meeting

Dr Kam Singh PCN (Grays), Dr Manjeet Sharma PCN (Stanford), Dr Chris Olukanni PCN (Tilbury), Dr Manoj Chandran PCN (Grays), Tom Abell BTUH, Sue Waterhouse EPUT, Catherine Wilson Thurrock Council, Kim James Thurrock Health Watch and Michael Jones Thurrock Council

Agenda Items

Agenda item one. Welcome

1. Mark Tebbs welcomed members to the meeting who agreed with proposals to prioritise the two Covid focussed reporting items on the agenda. Members agreed items not considered at today's meeting.
2. Members welcomed Sheila Murphy, Corporate Director for Children's Services, Thurrock Council to the Partnership as a member as part of ensuring that all age groups are represented on the Partnership. Members also welcomed PCNs attendance at meetings.

Agenda Item two. Minutes of previous meeting (all)

3. The minutes of the meeting of 6 May were approved.

Agenda Item three. Lessons learned from COVID – (all)

Action from previous meeting

4. This item was deferred until the next meeting

Agenda Item four. Early Priorities for partnership working (Roger Harris and Nicola Winsor)

Action from previous meeting

5. This item was deferred until the next meeting

Agenda item five. Reset governance arrangements – PowerPoint slides

6. Mark Tebbs introduced this item and explained that system level reset governance arrangements are being developed in parallel to the work being undertaken by the Reset and Recovery work stream (considered as agenda item 6).
7. The Partnership were advised that a strategic reset group will consider future partnership arrangements at place and system levels including and from Thurrock perspective progressing the MOU. A date for leads on this theme to meet has yet to be set.
8. Operational Reset Group comprises 3 strands:
 - System infrastructure
 - Acute reset and acute services
 - System learning around PCNs community mental health and care homes

9. TICP members are leading on some of the wider system wide reset programme groups.
10. During discussions the following points were made
 - It was noted that some work streams were not included on the proposed structure. However, members acknowledged that the structure is being developed and subject to change.
 - Members noted that the governance structure provides for an overview of all action being taken at system and place levels and that some system groups appear to be focussing on place based priorities. Members recognised that this is work in progress and that further work is needed to agree the approach to reset at both system and place levels.
 - Members noted that three Local Authorities including Thurrock have stated very clearly to NHS the need to reflect and consider Local Health and Wellbeing Boards and the local place based arrangements. Clearly need to work on wider system issues and the new interim single accountable officer has given assurances that place is a key focus in his plans.
 - Members recognised that all places are at different levels and place based solutions need to be bespoke to the need of the local population. Members also acknowledged that there are some system wider responses that can be delivered well including the medical equipment system that have been supporting care homes across the STP, ensuring consistent equipment, with same spec is provided across the STP.
 - Members acknowledged the importance of ensuring the VCS and providers are given the opportunity to inform wider system developments.

Agenda item 6. Reset recovery workstream TOR and 7 Reset Sub-Group update (Kristina Jackson, Les Billingham, Ian Stidston and Ian Wake)

Action from previous meeting

11. Les Billingham introduced this item. It has been widely agreed by partners that the Thurrock Model has stood up well under additional pressure on service provision created by the Covid Pandemic. Les summarises the paper as follows which:
 - Recognises the good work that has been done during the Covid Pandemic.
 - Focusses on two phases. Phase one provides a short term focus on reopening and commencing services that have been stopped, some of them essential for maintaining health and wellbeing. The second aspect of the paper focusses on building on lessons learned over the last few months and future modelling.
 - Provides a set of draft key principles and structured along the lines of a crisis recovery model adopted in other local authority areas.
 - Identifies some of the positive effects of the Covid Pandemic including the local eco system and the changes to community and neighbourly behaviour
 - Sets out the importance of placed based work engaging local communities and developing services at a local footprint. Important to continue to ensure the contribution of placed based planning and delivery of services and the integrity of the local model is protected.
12. During discussions the following points were made:
 - Members approved proposals in the paper that the group:
 - Is set up for six months with a review after four.
 - Remains small, with senior representation from the voluntary sector, Thurrock Council, the CCG, CDs and Providers.
 - Members agreed it is important to ensure all partners are provided with the opportunity to continue to coproduce services and inform the direction of travel. The role of impact assessments will provide an opportunity to identify how action taken affects a wide range of communities across Thurrock.
 - Members also agreed that communities should be engaged and able to inform the direction of travel based on their experiences.

- Members acknowledged that the Covid Pandemic had accelerated some transformation programmes over the last few months including sharing data, digital front door, the use of technology, mobilisation of volunteers and identification of the shielded group has helped to identify the 900 most vulnerable people in Thurrock. All of these developments create potential opportunities.
- Member's learned that from a children's perspective there has been less bureaucracy due to having to adapt to how the council and partners work with vulnerable children. Children's services experienced more concern from some children and families regarding officers visiting their homes and have utilised PPE equipment to do so. The virtual communication progress has been welcomed along with the improvement of the council's ability to get business done. Children's Services will be seeking feedback from families on their experience and will share that with the group.

Action Children's Services

- It was agreed that consideration should be provided to the whole range of experiences and where things had not gone as well as planned.

Agenda item 8. Approval of TOR (all)

13. This item was deferred until the next meeting.